

AUGUST 12th, 2015

COMMISSIONER OF DPW
ANTHONY SCIROCCO
5 LAKE AVENUE
SARATOGA SPRINGS, NY 12866

I AM **EMILY BONDI OF 29 CLIFFSIDE DRIVE, SARATOGA SPRINGS/ (917-373-3300)** AND MY LAST WATER BILL (ENCLOSED) WAS EXTRAORDINARILY HIGH, ASTONISHING AND UPSETTING!

I WAS APPRISED BY PHONE FROM MY NEIGHBOR AT **27 CLIFFSIDE DRIVE**, THAT HE NOTICED **WATER COMING FROM MY BACK PATIO**. I WAS IN QUEENS, NY, AT THE TIME.

I ASKED MY FAMILY WHO ARE MALTA RESIDENTS TO GO AND OBSERVE THE SITUATION, AND WAS TOLD THERE WAS A **TREMENDOUSLY EXCESSIVE AMOUNT OF WATER IN MY FINISHED BASEMENT!** I IMMEDIATELY CALLED **MY ASSOCIATION AT WATER'S EDGE, (518-583-1222)** WHO RECOMMENDED CALLING **QUICK RESPONSE, THE WATER MITIGATION COMPANY /BRENDAN DEWEY-(518-380-1531/*518-605-4708)** AND **MULHOLLAND PLUMBING/KEVIN-(518-584- 2300)**

QUICK RESPONSE COMMERCIALY BAILED OUT THE DAMAGING WATER, PLACED NUMEROUS LARGE, CIRCULATING FANS AROUND THE CLOCK FOR MANY DAYS TO DRY OUT THE BASEMENT, AND REMOVED SATURATED CARPETING, MOLDING, PANELING AND DRY WALL THAT WAS SO COMPROMISED!

MULHOLLAND PLUMBING STATED THAT THE DAMAGE WAS DUE TO A FROZEN PIPE THAT BURST, CHANGED THE PIPE AND PUT IN A WATER SHUT OFF VALVE.

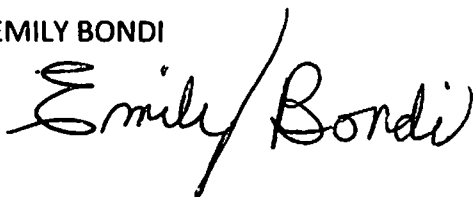
WHEN I INITIALLY CALLED THE CITY OF SARATOGA SPRINGS RE THIS BILL, I WAS TOLD THAT THIS **WAS EXTREMELY EXCESSIVE**, SO I NOW QUESTION IF PERHAPS OUR WATER METER IS CONTINUOUSLY RUNNING, IF THERE IS A CRACK IN THE UNDERGROUND PIPING THAT FEEDS MY HOME OR SOMETHING ELSE GOING ON ABOUT WHICH I WOULDN'T KNOW ???

I **RESPECTFULLY** REQUEST YOUR ATTENTION IN THIS MATTER, AS IT IS **QUITE AN UNUSUAL SITUATION AND FINANCIALLY BURDENSOME!**

YOU AND YOUR WATER CREW ARE **PERSONALLY** WELCOME TO COME TO MY HOME FOR FURTHER INSPECTION OF ANY WATER ISSUES RELATED TO THIS PROBLEM.

THANKING YOU, I AM,
SINCERELY YOURS,

EMILY BONDI

A handwritten signature in black ink that reads "Emily Bondi". The signature is written in a cursive, flowing style with a large, sweeping flourish at the end of the name.