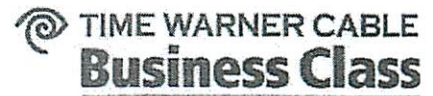


## Service Agreement



This Time Warner Cable Business Class Service Agreement ("Service Agreement") in addition to the Time Warner Cable Business Class Terms and Conditions ("Terms and Conditions") and any Time Warner Cable Business Class Service Orders (each, a "Service Order"), constitute the Master Agreement by and between customer identified below ("Customer") and Time Warner Cable ("TWC" or "Operator") and is effective as of the date last signed below.

### Time Warner Cable Information

Time Warner Cable Enterprises LLC

Street: 20 Century Hill Dr

City: Latham

State: NY

Zip Code: 12110

Contact: Julie Scibelli

Telephone: 518-640-8572

Facsimile:

### Customer Information

Customer Name (Exact Legal Name):  
City of Saratoga

Federal ID No:  
\*\*\*\*\*6987

Billing Address:  
474 Broadway Attn: Accounts Payabl

Suite:

City:  
Saratoga Springs

State:  
NY

Zip Code:  
12866

Billing Contact Name:

Kevin Kling

Phone:

(518) 587-7098

E-mail:

kevin\_kling@saratoga-springs.org

Authorized Contact Name:

Kevin Kling

Phone:

(518) 587-7098

E-mail:

kevin\_kling@saratoga-springs.org

### Agreement

THIS SERVICE AGREEMENT HEREBY INCORPORATES BY REFERENCE THE TERMS AND CONDITIONS (AVAILABLE AT [WWW.TWCBC.COM/LEGAL](http://WWW.TWCBC.COM/LEGAL)), A COPY OF WHICH WILL BE PROVIDED TO CUSTOMER UPON REQUEST. BY EXECUTING THIS SERVICE AGREEMENT BELOW, CUSTOMER ACKNOWLEDGES THAT: (1) CUSTOMER ACCEPTS AND AGREES TO BE BOUND BY THE TERMS AND CONDITIONS, INCLUDING SECTION 21 THEREOF, WHICH PROVIDES THAT THE PARTIES DESIRE TO RESOLVE DISPUTES RELATING TO THE TIME WARNER CABLE BUSINESS CLASS SERVICES AGREEMENT THROUGH ARBITRATION; AND (2) BY AGREEING TO ARBITRATION, CUSTOMER IS GIVING UP VARIOUS RIGHTS, INCLUDING THE RIGHT TO TRIAL BY JURY.

By signing and accepting below you are acknowledging that you have read and agree to the terms and conditions outlined in this document.

### Electronic Signature Disclosure

Authorized Signature for Time Warner Cable Enterprises LLC	Authorized Signature for Customer
By:	By:
Name (printed):	Name (printed):
Title:	Title:
Date:	Date:

Account Executive: Julie Scibelli  
 Phone: 518-640-8572 ext:  
 Cell Phone:  
 Fax:  
 Email: julie.scibelli@twcable.com

Order # 6684960

<b>Business Name</b>			<b>City of Saratoga</b>	<b>Customer Type:</b>
<b>Federal Tax ID</b>		<b>Tax Exempt Status</b>		<b>Tax Exempt Certificate #</b>
*****6987				
<b>Billing Address</b>				
<b>Attention To:</b>			<b>Account Number</b>	
474 Broadway				
Attn: Accounts Payable Saratoga Springs NY 12866				
<b>Billing Contact</b>	<b>Billing Contact Phone</b>	<b>Billing Contact Email Address</b>		
Kevin Kling	(518) 587-7098	kevin_kling@saratoga-springs.org		
<b>Authorized Contact</b>				
<b>Authorized Contact</b>	<b>Authorized Contact Phone</b>	<b>Authorized Contact Email Address</b>		
Kevin Kling	(518) 587-7098	kevin_kling@saratoga-springs.org		
<b>Technical Contact</b>				
<b>Technical Contact</b>	<b>Technical Contact Phone</b>	<b>Technical Contact Email Address</b>		

<b>Dedicated Internet, Metro Ethernet, and Private Line Service Order Information For 30 Weibel Ave Saratoga Springs NY 12866</b>			
<b>Site Name</b>	<b>Address Location</b>	<b>Location Type</b>	<b>Bandwidth</b>
Ice Bank	30 Weibel Ave Saratoga Springs, NY 12866		20m

New and Revised Services and Monthly Charges At 30 Weibel Ave , Saratoga Springs NY 12866				
Description	Quantity	Sales Price	Monthly Recurring Total	Contract Term
5 Static IP	1	\$0.00	\$0.00	60 Months
Dedicated Internet Access 20M	1	\$500.00	\$500.00	60 Months
*Total			\$500.00	
*Prices do not include taxes and fees.				
One Time fees At 30 Weibel Ave , Saratoga Springs NY 12866				
Description	Quantity	Sales Price	Total	
ACCOUNT SETUP FEE - DEDICATED ACCESS	1	\$12,000.00	\$12,000.00	
Total			\$12,000.00	
*Prices do not include taxes and fees.				

**Special Terms**

Notwithstanding anything contained in the Master Agreement, TWC shall provide the services in this Service Order pursuant to the terms and conditions of the New York State Office of General Services Comprehensive Telecommunications Contract No. PS63596, in response to RFP 20268, Group 77017, including the Extraneous Terms Resolution Document executed in connection therewith.

Pricing is valid for 60 days as of 11/09/2015

**Electronic Signature Disclosure**

By signing and accepting below you are acknowledging that you have read and agree to the terms and conditions outlined in this document.

\_\_\_\_\_  
Authorized Signature for Time Warner Cable Enterprises LLC

\_\_\_\_\_  
Authorized Signature for Customer

\_\_\_\_\_  
Printed Name and Title

\_\_\_\_\_  
Printed Name and Title

\_\_\_\_\_  
Date Signed

\_\_\_\_\_  
Date Signed

State of New York Executive Department  
Office Of General Services  
Procurement Services Group  
Corning Tower Building - 38th Floor  
Empire State Plaza  
Albany, New York 12242  
<http://www.ogs.state.ny.us>

**REVISED CONTRACT AWARD NOTIFICATION**

<b>Title</b>	<b>:</b>	<b>Group 77017 – Comprehensive Telecommunications Services (Statewide) Classification Code(s): 43, 45, 81, 83</b>
<b>Award Number</b>	<b>:</b>	<b><u>20268</u></b>
<b>Contract Period</b>	<b>:</b>	<b>See Contract Listing (Page 2)</b>
<b>Bid Opening Date</b>	<b>:</b>	<b>September 19, 2006/May 5, 2009</b>
<b>Date of Issue</b>	<b>:</b>	<b>August 30, 2007 (Revised March 10, 2011)</b>
<b>Specification Reference</b>	<b>:</b>	<b>As Incorporated In The RFP 20268</b>
<b>Contractor Information</b>	<b>:</b>	<b>Appears on Page 2 of this Award</b>

**Address Inquiries To:**

<b>State Agencies &amp; Vendors</b>	<b>Political Subdivisions &amp; Others</b>
<b>Name</b> : Peter Chudzinski <b>Phone</b> : 518-474-7955 <b>Fax</b> : 518-486-6867 <b>E-mail</b> : Peter.chudzinski@ogs.state.ny.us	<b>Customer Services</b> <b>Phone</b> : 518-474-6717 <b>Fax</b> : 518-474-2437 <b>E-mail</b> : customer.services@ogs.state.ny.us

**The Procurement Services Group values your input.  
Complete and return "Contract Performance Report" at end of document.**

**Description**

The New York State Office of General Services, Procurement Services Group has identified qualified contractors to provide various Comprehensive Telecommunication Services. This contract award identifies the multiple contracts, both statewide and/or by county, to provide Authorized Users the ability to obtain various Telecommunication Services. This Contract Award Notification outlines the terms and conditions, as well as the accepted Telecommunication Services and installation specifications.

**NOTE: See individual contract items to determine actual awardees.**

<u>CONTRACT #</u>	<u>CONTRACTOR &amp; ADDRESS</u>	<u>AWARD</u>	<u>END</u>	<u>FED.IDENT.#</u>
PS63306	at&t 340 Mt. Kemble Ave Morristown, NJ 07962	10/5/2007 3/08/2010	8/15/17	13-4924710
PS64715	Access Point Inc 1100 Crescent Green, Suite 109 Cary, NC 27518	9/24/09	8/15/17	56-1978988
PS64716	American Messaging Services LLC 1720 Lakepoint Dr., Suite 100 Lewisville, TX 75057	9/24/09	8/15/17	22-3724253
PS63069 SB MBE	BestWeb 25 South Riverside Avenue Croton-on-Hudson, NY 10520	8/16/2007	8/15/17	13-3886836
PS63855	Cablevision Lightpath 200 Jericho Quadrangle Jericho, NY 11753	5/15/2008	8/15/17	11-3052355
PS64717	Cornerstone Telephone Co LLC 2 Third Street Troy, NY 12180	9/24/09	8/15/17	14-1833861
PS64718 SB	DiRad Technologies Inc 9 Corporate Drive Clifton Park, NY 12065	9/24/09	8/15/17	14-1655746
PS64719	Everbridge Inc 505 N. Brand Blvd. Suite 700 Glendale, CA 91203	9/24/09	8/15/17	26-2919312
PS64720 (Table 1 Only)	Fiber Technologies Networks LLC 300 Meridian Centre Rochester, NY 14618	9/24/09	8/15/17	16-1574613
PS64721	Frontier 3 High Ridge Park Stamford, CT 06905	9/28/09	8/15/17	06-1381497
PS63110	Genesys 8020 Towers Crescent Drive Vienna, VA 22182	8/16/2007	8/15/17	04-3305282
PS64722	Hughes Network Systems LLC 11717 Exploration Lane Germantown, MD 20876	10/7/09	8/15/17	11-3735091
PS63100	InfoHighway Communications Corp 800 Westchester Ave. Suite N501 Rye Brook, NY 10573	8/16/07 9/24/09	8/15/17	13-3793720
PS63101	Intercall 8420 W. Bryn Mawr Suite 400 Chicago, IL 60631	8/16/2007	8/15/17	58-1942497

PS64723	Level 3 Communications, LLC 1025 Eldorado Blvd Broomfield, CO 80021	11/10/2009	8/15/2017	47-0807040
PS63764	Lighttower Fiber Networks 900 Corporate Blvd Newburgh, NY 12550	2/26/2008	8/15/17	41-1946422
PS64724 WB SB	Newcastle Communications 1140 Broadway, Suite 201 New York, NY 10001	9/24/09	8/15/17	13-3132807
PS63070	Paetec Communications 510 New Karner Rd Suite 5A Albany, NY 12205	8/16/2007 2/22/2010	8/15/17	16-1551095
PS64725 SB	Product Support Solutions 7172 Regional St. #431 Dublin, CA 94586	9/24/09	8/15/17	76-0702604
PS63071	Qwest Communications 1801 California Street, Suite 3400 Denver, CO 80202	8/16/2007	8/15/17	04-6141739
PS63853	Sprint Solutions, Inc 2001 Edmund Halley Dr Reston, VA 20191	5/9/2008	8/15/17	47-0882463
PS64726 SB	Tech Valley Communications 87 State Street Albany, NY 12207	9/24/09	8/15/17	01-0656735
PS63596	Time Warner Cable 20 Century Hill Drive Latham, NY 12110-2116	3/11/2008 11/16/2009	8/15/17	84-1496755
PS64727	T-Mobile USA Inc 12920 SE 38 <sup>th</sup> St. Bellevue, WA 98006	9/24/09	8/15/17	91-1983600
PS63072	tw telecom 10 Airline Drive Albany, NY 12205	8/16/2007 11/6/2009	8/15/17	13-3699930
PS64728	USA Mobility Wireless Inc 6677 Richmond Highway Alexandria, VA 22306	9/24/09	8/15/17	91-1199104
PS63765	Verizon Business Network Services Inc 14 Corporate Woods Blvd Albany, NY 12211	2/29/2008	8/15/17	13-2745892
PS63766	Verizon Wireless One Verizon Way Basking Ridge, NJ 07920	2/26/2008	8/15/17	22-3372889

PS64729	Warwick Valley Telephone Co 47 Main St. Warwick, NY 10990	9/24/09	8/15/17	14-1160510
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